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Bib Data Sheet

CONFIRMATION NO. 6571

<b>SERIAL NUMBER</b> 10/090,234	<b>FILING DATE</b> 03/04/2002 <b>RULE</b>	<b>CLASS</b> 379	<b>GROUP ART UNIT</b> 2643	<b>ATTORNEY DOCKET NO.</b> 01-4007	
<b>APPLICANTS</b> Daniel McCarthy, Natick, MA; Patrick Peterson, Cambridge, MA;					
<b>** CONTINUING DATA *****</b> THIS APPLN CLAIMS BENEFIT OF 60/273,710 03/05/2001 AND CLAIMS BENEFIT OF 60/276,266 03/15/2001					
<b>** FOREIGN APPLICATIONS *****</b>					
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 04/24/2002</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <i>[Signature]</i> Examiner's Signature <i>[Initials]</i>		<b>STATE OR COUNTRY</b> MA	<b>SHEETS DRAWING</b> 43	<b>TOTAL CLAIMS</b> 30	<b>INDEPENDENT CLAIMS</b> 10
<b>ADDRESS</b> Leonard C. Suchyta c/o Christian Andersen Verizon Services Group 600 Hidden Ridge, HQE03H01 Irving, TX 75038					
<b>TITLE</b> Apparatus and method for monitoring performance of an automated response system					
<b>FILING FEE RECEIVED</b> 1508	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		